

East Midlands Trains

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Route Performance



Performance Highlights

- Best ever Right time figure 81.65% + 2.49% on year
- Public Performance Measure 95.95% 5th out of 24 TOC's
- 100% PPM on 8 occasions so far in 2010
- One of the best performing TOC's during winter weather
- Performance Champion recruited
- Right Time Railway Group
- New internal disruption plan introduced
- Fatalities workshops
- Derby Etches Park
- New wheel lathe

Performance Challenges

- Winter Weather
- Fatalities
- Derailment Neville Hill
- Derailment East Langton 20th February
- HST fire St Pancras
- FCC route poor performance
- Stock shortages
- HST refurbishment
- Thameslink project engineering work/diversions
- Infrastructure failures





New Customer Information Screens



Future Plans

- New improved Corby service from May 23rd
- Direct Corby-Derby service
- HST refurbishment
- Meridian refresh
- Wi fi
- New footbridge and lifts for Wellingborough
- Line speed increases Wellingborough/Market H
- Platform extension Market Harborough
- Platform extension at Loughborough

- Improved way finding signs at St Pancras
- 4 additional 156 DMU vehicles
- Line speed increases from 110-125 mph
- New signalling Trent/Nottingham
- Slow line speed increases Nottingham-Leicester
- 1730 stopping at Bedford
- Gala day 21st August 2010

Successes

- National Rail Awards “ London Team of the Year”
- Additional self service machines
- Northern LUL ticket Hall opening
- Trainseurope International ticket desk opened
- Successful Luton blockades
- Corby reopening
- Red Dot days
- Continued performance improvements
- Cross TOC working
- High Speed domestic opening
- Help the Hero’s train naming

Help the Hero's



Q & A

