

East Midlands Trains

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Highlights for the year



- New CIS system for London St Pancras
- Fleet refurbishment
- Wellingborough new footbridge and lifts
- New TOD light self service machines
- Market Harborough enhancements
- Leicester refurbishment work
- Loughborough platform extension and station enhancements
- Nottingham Hub project
- Derby refurbishment completion
- Chesterfield new 3rd platform face opening
- Sheffield new 1st Class Lounge
- Cross TOC disruption planning
- International Rail desk Leicester
- 4 additional 2 car DMU's



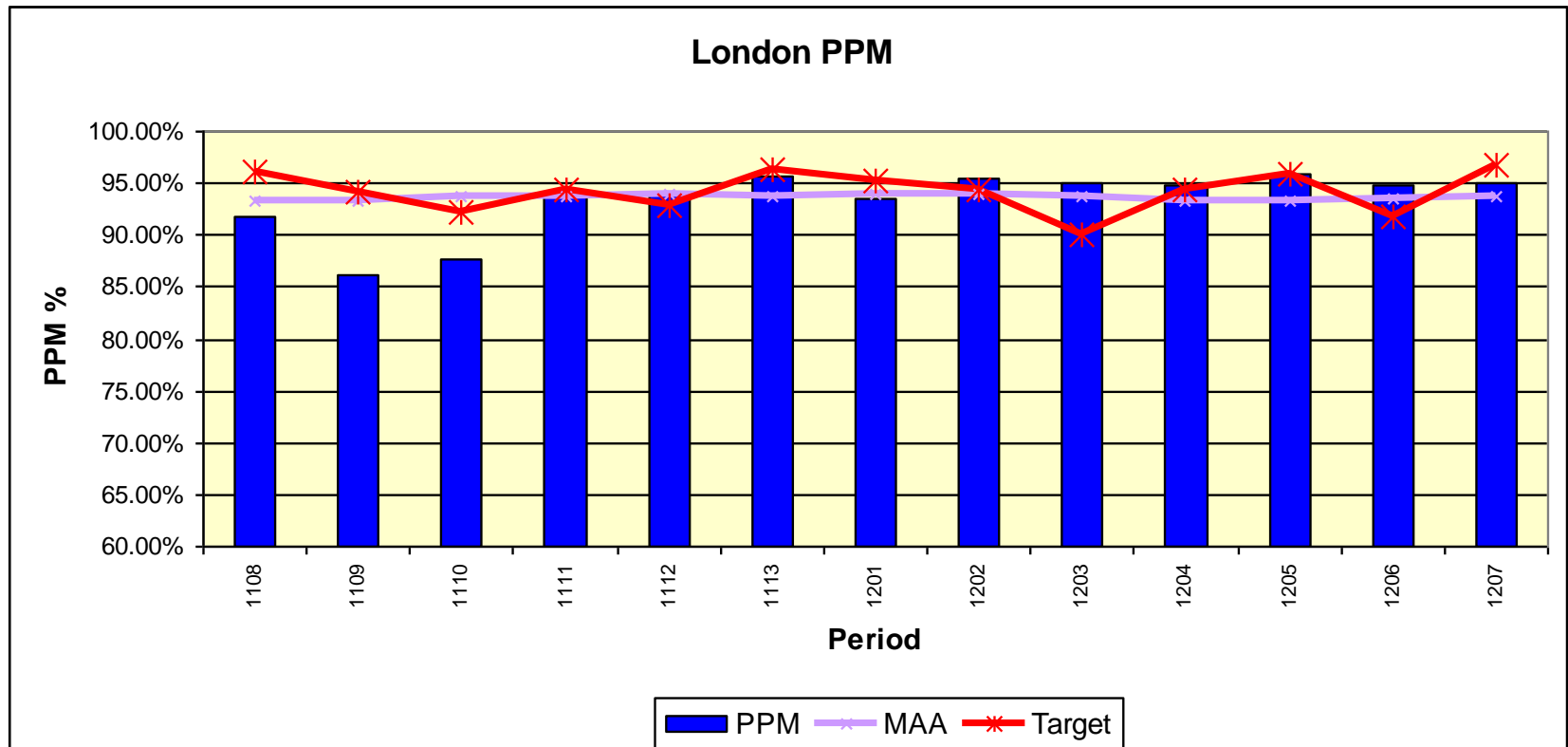
- Refurbished toilets at Leicester, Kettering, Wellingborough, Chesterfield and Sheffield
- 30 new shelters installed at EMT stations
- Over 400 new cycle hoops in place
- New CIS and automatic announcing Stamford-Hinckley stations
- New automatic public address system installed at a range of mainline stations including Chesterfield, Loughborough, Nottingham and Leicester
- Installed new platform bench seats at a range of stations



Nottingham Hub



Performance update



Bedford Performance

1108	91.80%	93.89%
1109	86.19%	93.64%
1110	87.67%	93.31%
1111	94.27%	93.31%
1112	94.08%	93.49%
1113	95.66%	93.63%
1201	93.48%	93.42%
1202	95.55%	93.54%
1203	95.10%	93.46%
1204	94.91%	93.45%
1205	95.86%	93.65%
1206	94.78%	93.62%
1207	95.11%	93.46%

Periods 1109 + 1110 were very poor due to the snow
Delivered a far better service than most other TOC's

Bedford Data

Bedford commuter trains since May timetable change
Total Trains booked to run - **6,649**

Actual Trains Run - **6,603**

Trains making PPM measure at Bedford – **6442**

PPM for Bedford Commuters **97.87%**

Future plans.....

- Line speed increases London-Sheffield
- EMICC Leicester route signal transfer
- Trent resignalling
- Smart Card roll out
- Olympics
- Refurbishment of 4 Northern 156 units to increase seats on Liverpool-Norwich services
- Earlier morning Sheffield service from December 11 0610 retimed to 0545 (SHF arr 0825)*
- International Rail desk for Sheffield
- Installation of TOD's St Pancras
- Senior Management changes

* Look At Bedford stopping patterns for May 2012

- Major NR scheme to refurbish roof and Porte Cochere at Leicester
- Replace footbridges, install new canopy over car park staircase and power upgrade at Leicester
- New cycle hub at Sheffield station in partnership with SYPTE
- New toilets and coffee shop on platform 2 at Chesterfield
- Further 31 stations to be repainted in 2012 including mainline stations
- Continue to invest in improving access; adjustable ticket office counters, ramps, handrails, etc.

Olympic Games – Update

13/7/12 - Opening of Olympic Village

27/7/12 – Friday - Opening Ceremony

28/7/12 – Games start

12/8/12 – Games end (17 days)

29/8/12 – Wednesday - Paralympics Opening Ceremony

30/8/12 – Paralympics Games start

9/9/12 – Paralympics Games end (12 days)

Olympic Games – Update

Appendix 12 of Franchise Agreement

The Franchisee shall at its own costs, co-operate and consult as reasonably required by the ODA, LOCOG, SoS, Network Rail and BTP. The 5 areas are :

- (i) the provision of additional passenger services
- (ii) the carrying out of necessary works to the network
- (iii) the provision of additional staffing at stations
- (iv) the provision of specific integrated ticketing
- (v) advertising and marketing of the Games in relation to Franchise services



Train service

- Level of service specified by the ODA and DfT.
- Timetable planned 1 year in advance so no major changes in May 2012
- Some trains will be lengthened to provide maximum capacity when Olympic flows expected to be at their highest
- A number of existing late evening train services will be re-timetabled to run later
- Some services will be extended beyond their normal destination
- A number of additional services will operate, particularly at weekends
- Charter train services on standby

Bedford

- Stop board moved platform 4
- Look into early morning northbound services May 2012
- Platform waiting shelter north end of platform 4
- Moving of CIS screen platform 4 by stairs
- Cross TOC disruption plan

Q & A

